

Luma Grove

Your kind of care. Your kind of life.



A home shaped around the person.

Familiar routines. Good company. Space to be yourself. This concept shows how a care provider could introduce its home with warmth, clarity and practical information for families.

A beautiful example, clearly labelled.

This is a fictional demonstration, not a registered or operating care provider. No care, accommodation, employment or appointments are offered. All photography is illustrative.

Explore the kind of support that fits.

Residential care: a service example showing help with daily living, personal care and companionship.

Dementia support: an example of familiar routines, patient communication and individual preferences.

Respite: a planned short-stay example, with assessment, preparation and an agreed support plan.

Clear information before a decision.

A real provider should explain its registration, staffing, fees, funding options and service limits. This concept does not imply onsite nursing or specialist clinical treatment. Suitability must follow an individual assessment by the real provider.

What happens before moving in?

Begin with a conversation about what matters to the person. Visit the home, meet the team and discuss support needs. A genuine provider would then assess suitability, explain the proposed care plan and provide written fees and terms before any agreement.

Explore the sample website

<https://carepro.wavebnbhq.com/demo-3/>

The website enquiry is a browser-only example. It sends no message and books no visit.

Looking for a website for your care business?

Visit wavebnbpro.com for the genuine WaveBNB Pro website service. This sales route is separate from the fictional care-home demonstration.

Make room for your questions.

Use these prompts with a genuine provider. Bring a relative, friend or advocate if you wish, and ask for accessible information or communication support.

☐ **The right support**

Can the home meet the person's current needs? What happens if those needs change?

☐ **Daily life and independence**

How are routines, food, hobbies, privacy and personal choices respected?

☐ **Keeping connected**

How do visits, calls and updates work? Who is the named family contact?

☐ **Fees and terms**

What is included, what costs extra, and how are fee reviews, notice and refunds explained?

☐ **Quality and concerns**

Where is the provider's own current regulator profile? How can concerns be raised and escalated?

☐ **The practical details**

Check the verified address, transport, parking, step-free access and visiting arrangements before travelling.

A general conversation aid, not individual medical, legal or financial advice.